



24 November 2025

Dear Clients

NOTICE: ANNUAL OFFICE CLOSURE

Please note that the Food Safety Matters office will be closed from **Wednesday, 24 December 2025** and will reopen on **Monday, 12 January 2026**.

How this will impact our services

During the closure period:

- ❌ **No Whatsapps or emails will be answered.**
But, our website contains extensive information that may assist you:
www.foodsafetymatters.co.za
- ❌ **No quotations or manual invoices will be issued.**
- ✅ **You CAN still enrol and complete any of our online courses** at your leisure:
<https://juliette-s-site-fdae.thinkific.com/>
- ❌ **No processing of Food Handler group training registrations, links or certificates.**
- ❌ **No grading of Person-in-Charge exams.**
Expect your results and certificates during the week of **12 January 2026**.

We **apologise** for any inconvenience this may cause and appreciate your understanding.

We wish you a **joyful festive season** with your loved ones and a **happy, prosperous 2026**.

Warm regards.

Juliette

Juliette le Roux
Director | *Food Safety Matters*